

Cancellation Policy

Operated Hires (truck mounted and tracked machines)

1. 2/3rds of the full daily hire charge is due if the hire is cancelled after 3.30pm on the day prior to hire commencement. For any hires due to commence on a Saturday, Sunday or Monday, the hire must be cancelled on the Friday prior, before 3.30pm.
2. The full daily hire rate is due if the hire is cancelled on the day the hire is due to commence.
3. The full daily hire rate is due if the hire is aborted on arrival at site and the work cannot be completed for reasons beyond the control of Wilson Access.

Self Drive Trucks

Terms of cancellation as per items 1) and 2) above.

Self Operated Tracked Machines

1. 2/3rds of the full 1 3 day hire rate is due if this hire is cancelled after 3.30pm on the day prior to hire commencement. For any hires due to commence on a Saturday, Sunday or Monday, the hire must be cancelled on the Friday prior, before 3.30pm.
2. The full 1 3 day hire rate is due if the hire is cancelled on the day the hire is due to commence.

In the event of cancellation, please contact the depot that has raised the contract.